

## Return Consignment

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Dear Customer,

even though your order is processed with greatest care it may be necessary to return an item. To ensure quick return-management we ask you to use this return document and the address label at the top of this page.

Customer No. : \_\_\_\_\_

Invoice No. : \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_

Order No. : \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_

Reason for Return:  
1. wrong shipment by Flume  
2. Item damaged  
3. wrong ordered by customer  
4. Item does not correspond to Description / Quality

Invoice Position	Item No.	Quantity	Reason for Return 1 - 4				Comment of Customer	Other Comment Flume
			1	2	3	4		

**What shall we do for you:**

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Compensation

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Credit Memo/Storno

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Others

Bemerkung

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### Return shipment of Dangerous goods and lithium batteries.

The legislator requires us to inform you that for returns of dangerous goods or lithium batteries you need to follow special guidelines for packaging and transport. Please send us back those goods **exclusively in the original package** and make sure that our notes about dangerous goods remain visible. It is not permitted to return it as „letter“ by German Post. Please ship the items by DHL or UPS parcel.

In case of any questions please contact us.

City / Date

Signature